

Provider Bulletin March 2020

Healthy Blue expedited enrollment

At the request of the Louisiana Department of Health (LDH) and as part of our response to coronavirus (COVID-19), Healthy Blue is aligning with NCQA exceptions and allowances effective March 18, 2020. A process has been established to expedite enrollment for new providers who meet the minimum requirements to participate in Healthy Blue's network.

Expedited enrollment requirements

New providers must meet the minimum requirements listed below to initiate expedited enrollment for network participation:

- Provider must have a signed contract with Healthy Blue.
- Provider must have a complete, current, and signed; 1) Council for Affordable Quality Healthcare application, or 2) *Louisiana Standardized Credentialing Application Form* with attestation.
- Provider must have a current, valid license to practice and meet education requirements for specialty.
- Healthy Blue will validate the past five years of malpractice claims or settlements from the malpractice carrier, or the results of the National Practitioner Data Bank query.

What if I need assistance?

If you have questions about this communication, please contact our dedicated Provider Relations phone line at **504-836-8888** or email LAinterPR@HealthyBlueLA.com. If you need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.