

COVID-19 lab test authorization denials

Background: Healthy Blue identified an issue where codes listed on the *Louisiana Medicaid COVID-19 Laboratory Testing Fee Schedule* have denied for lack of authorization. Codes listed on this fee schedule do not require an authorization.

What is the impact of this issue?

Providers do not need to take any action. Healthy Blue's system will be updated by September 23, 2020. Claims affected by this issue will be automatically reprocessed.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.