

Provider Bulletin

August 2022

Clinical Laboratory Improvement Amendments number information

This notification is an update to a bulletin sent in January 2020. Effective for dates of service on or after August 1, 2019, Medicaid requires all professional service and independent laboratory providers to include a valid *Clinical Laboratory Improvement Amendments (CLIA)* number on all claims submitted for laboratory services, including *CLIA* waived tests. Healthy Blue system configuration was updated to deny claims submitted with an absent, incorrect, or invalid *CLIA* number. Effective November 1, 2022, claims submitted with an absent, incorrect, or invalid *CLIA* number will now result in claims being rejected in their entirety.

The *CLIA* number is required in box/field 23 of the hardcopy *CMS-1500*. The number must include the **X4** qualifier, followed by the *CLIA* certification number, which includes the two-digit state code, followed by the letter **D** and the unique *CLIA* number assigned to the provider:

Example of valid CLIA number formatting: X419DXXXXXXX

Visit https://www.lamedicaid.com Billing Information > CMS-1500 Billing Instructions for complete instructions.

Healthy Blue has updated our systems accordingly to accommodate these changes.



Email is the quickest and most direct way to receive important information from Healthy Blue.



To start receiving email from us (including some sent in lieu of fax or mail), submit your information using the QR code to the right or via our online form (https://bit.ly/3ELsarg).