



**Louisiana Department of Health
Informational Bulletin 19-11**

Revised May 18, 2022

Telemedicine/Telehealth Billing Changes

The Centers for Medicare and Medicaid Services (CMS) added a new place of service (POS) for telehealth services provided in the patient's home effective for dates of service on and after January 1, 2022. change request has eliminated the requirement to use the GT modifier on professional claims for telemedicine/telehealth services.

Effective Aug. 1, 2019, Providers are required to use the appropriate POS, either 02 (other than home) or 10 (home) with modifier 95 for the billing of telemedicine/telehealth services based on the beneficiary's location at the time of service.

Upon implementation, claims submitted without the appropriate POS and modifier combination ~~of the POS 02 and modifier 95~~ will deny. Providers will be required to resubmit with the correct POS and modifier in order for claims to process. Providers must use procedure codes appropriate to telemedicine/telehealth services to receive reimbursement.

Fee for service policy regarding this billing change will be published on www.lamedicaid.com under the Provider Manuals link, within the *Professional Services* manual. Questions regarding this message and fee for service claims ~~should~~ are to be directed to ~~DXC Technology~~ Gainwell Technologies Provider Relations at (800) 473-2783 or (225) 924-5040.

Questions regarding managed care claims ~~should~~ are to be directed to the appropriate managed care organization.