

## Provider Quality Monitoring Tool Training

At the recommendation of Louisiana Department of Health, the five Managed Care Organizations (MCOs), have developed an updated and standardized Provider Quality Monitoring Tool. This unified approach will ensure elements required from providers are universal among the MCOs. It is vital for providers to be informed of the updates and revisions made in the Provider Quality Monitoring Tool. To ensure this, all MCOs will be offering training sessions based on specific provider types. During the training sessions you will have the opportunity to ask questions about the updates and revisions. Although the training sessions will be offered by different MCOs, the information provided will be applicable to all MCOs. You do not have to be contracted with the hosting MCO to attend the training.

The following is a list of the dates and times that the sessions will be offered:

Date & Time	MCO	Provider Type	MCO Registration Link
2/1/2021 1pm – 5pm	UHC	CPST/PSR	<a href="https://optum.webex.com/optum/k2/j.php?MTID=td1db9b1198bd097da4d9b4bf65b1842f">https://optum.webex.com/optum/k2/j.php?MTID=td1db9b1198bd097da4d9b4bf65b1842f</a>
2/2/2021 9am – 1pm	ACLA	ASAM/OTP	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJMqd-CgrzIjGt0d9mnRlieMrw9uKdi8LEIA">https://amerihealthcaritas.zoom.us/meeting/register/tJMqd-CgrzIjGt0d9mnRlieMrw9uKdi8LEIA</a>
2/3/2021 1pm – 5pm	Aetna	TGH/PRTF	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?PRID=23bd870576ff196974d56ee0114b291f">https://aetnacca.webex.com/aetnacca/onstage/g.php?PRID=23bd870576ff196974d56ee0114b291f</a>
2/4/2021 9am – 1pm	Healthy Blue	Individual Practitioners and Outpatient Tx Providers	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
2/5/2021 8:30am – 12:30pm	Louisiana Healthcare Connections	CPST/PSR	<a href="https://attendee.gototraining.com/r/2793303104935833345">https://attendee.gototraining.com/r/2793303104935833345</a>
2/8/2021 1pm – 5pm	UHC	ASAM/OTP	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t3d0803deca17e97c01da2e5ce5d78337">https://optum.webex.com/optum/k2/j.php?MTID=t3d0803deca17e97c01da2e5ce5d78337</a>
2/9/2021 12pm – 4pm	ACLA	TGH/PRTF	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJYqcuutqz8sHtYstku7DB_ZEGx_ssjO-OMm">https://amerihealthcaritas.zoom.us/meeting/register/tJYqcuutqz8sHtYstku7DB_ZEGx_ssjO-OMm</a>
02/10/2021 9am – 1pm	ACLA	Individual Practitioners and Outpatient Tx Providers	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJ0pcO2prj0pGNZKJBZ9a-gUT6i_Ju9O1D0v">https://amerihealthcaritas.zoom.us/meeting/register/tJ0pcO2prj0pGNZKJBZ9a-gUT6i_Ju9O1D0v</a>
02/11/2021 1pm – 5pm	Aetna	CPST/PSR	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?PRID=23bd870576ff196974d56ee0114b291f">https://aetnacca.webex.com/aetnacca/onstage/g.php?PRID=23bd870576ff196974d56ee0114b291f</a>
02/12/2021 9am – 1pm	Healthy Blue	ASAM/OTP	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>

<https://providers.healthybluel.com>

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross and Blue Shield Association.

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02/15/2021 12pm – 4pm	ACLA	CPST/PSR	<a href="https://amerihealthcaritas.zoom.us/meeting/register/tJwod-2hqDwsH9LXFriZZ6OIODUYldUV5jV5">https://amerihealthcaritas.zoom.us/meeting/register/tJwod-2hqDwsH9LXFriZZ6OIODUYldUV5jV5</a>
02/17/2021 1pm – 5pm	Aetna	ASAM/OTP	<a href="https://aetnacca.webex.com/aetnacca/onstage/g.php?PRID=23bd870576ff196974d56ee0114b291f">https://aetnacca.webex.com/aetnacca/onstage/g.php?PRID=23bd870576ff196974d56ee0114b291f</a>
02/18/2021 1pm – 5pm	Healthy Blue	TGH/PRTF	<a href="https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2">https://anthem.webex.com/anthem/onstage/g.php?PRID=69a52c770dfb261ba778170666be26d2</a>
02/19/2021 8:30am – 12:30pm	Louisiana Healthcare Connections	Individual Practitioners and Outpatient Tx Providers	<a href="https://attendee.gototraining.com/r/1111398859624413953">https://attendee.gototraining.com/r/1111398859624413953</a>
02/22/2021 8:30am – 12:30pm	Louisiana Healthcare Connections	TGH/PRTF	<a href="https://attendee.gototraining.com/rt/7467100535061541890">https://attendee.gototraining.com/rt/7467100535061541890</a>
02/23/2021 1pm – 5pm	UHC	Individual Practitioners and Outpatient Tx Providers	<a href="https://optum.webex.com/optum/k2/j.php?MTID=t3d0803deca17e97c01da2e5ce5d78337">https://optum.webex.com/optum/k2/j.php?MTID=t3d0803deca17e97c01da2e5ce5d78337</a>