

Provider Chat

A fast, easy way to have your questions answered

You now have a new option to have questions answered quickly and easily. With Healthy Blue Chat, providers can have a real-time, online discussion through a new digital service, available through Payer Spaces on Availity (<https://www.availity.com>).*



Faster access to Provider Services for all questions.



Real-time answers to your questions about prior authorization and appeals status, claims, benefits, eligibility, and more.



An easy to use platform that makes it simple to receive help.



The same high level of safety and security you have come to expect with Healthy Blue.

Chat is one example of how Healthy Blue is using digital technology to improve the health care experience, with the goal to save you valuable time.

To get started, access the service through Payer Services on Availity (<https://www.availity.com>).

* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross and Blue Shield Association.