

Availity attachment tools – live webinar

This communication applies to the Medicaid and Dual Advantage programs for Healthy Blue.

In this 60-minute webinar, you will learn how to use the Availity* attachment tools to submit and track supporting documentation electronically to Healthy Blue and affiliate payers.

We will explore key workflow options to fit your organization's needs, including how to:

- Work a request in the inbox of your Attachments Dashboard.
- Enter and submit a web claim including supporting documentation.
- Use EDI batch options to trigger a request in your inbox.
- Track attachments you submitted using sent and history lists in your Attachments Dashboard.
- Get set up to use these tools.

As part of the session, we will answer questions and provide handouts and a job aid for you to reference later.

Register for an upcoming webinar session:

- In the Availity Portal, select **Help & Training > Get Trained**.
- The **Availity Learning Center** opens in a new browser tab.
- Search for and enroll in a session using one of these options:
 - In the **Catalog**, search by webinar title or keyword.
 - To find this specific live session quickly, use keyword **medattach**.
 - Select the **Sessions** tab to scroll the live session calendar.
- After you enroll, you will receive emails with instructions to join the session.

Date	Day	Time
January 8, 2021	Friday	1 p.m. to 2 p.m. ET
January 19, 2021	Tuesday	3 p.m. to 4 p.m. ET

* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.