

Updated claims submission requirements for Adult Day Center benefit

Effective January 1, 2021, claims submission requirements for day care services provided under Medicare supplemental benefits for Healthy Blue for the Adult Day Center benefit in LA are as outlined in this document.

For 2021, the Adult Day Center benefit has been configured for Direct Member Reimbursement. Additionally, for the convenience of members, it has been configured to allow providers to submit claims directly to Healthy Blue.

Claims submission forms and codes

When submitting claims, providers must use the *UB-04 Form* for paper submissions or an *837 Institutional Form* for electronic data interchange (EDI). Please include the following information to ensure the claim does not trigger a rejection and is routed appropriately:

- Bill type: 089 (special facility — other)
- Revenue code: 3103 — adult care-adult day care, medical and social-daily
- Diagnosis code: R67.2
 - CPT® code: S5102
- Modifier: UD
 - The UD modifier is essential as an identifier for Medicare claims. If this modifier is not present, the claim will reject.

Noncompliance with these new requirements may result in denied claims. To have claims paid, these benefits will continue to require prior authorization (PA).

Submitting claims

You can submit your claims via the Availity Portal.* Availity serves as our EDI partner for your electronic claims.

- To exchange EDI transmissions with Availity, use your existing clearinghouse or billing company for your electronic claims. Please work with them to ensure connectivity to the Availity EDI gateway.
- To become a direct trading partner with the Availity EDI Gateway and submit your own electronic claims, visit <http://www.availity.com> > Register.
- If you are already registered with Availity, use your existing login and select My Providers > Enrollments Center.
- You must use the Amerigroup payer ID for your electronic submissions to Availity: 26375.

Contacting Availity

If you have any questions, contact Availity Client Services at **1-800-AVAILITY (1-800-282-4548)** Monday through Friday, 8 a.m. to 7:30 p.m. ET.

Checking authorizations

Contracted and non-contracted providers who are unable to access Availity can call the Provider Services number located on the member's ID card for PA requirements.

* Availity, LLC is an independent company providing administrative support services on behalf of Healthy Blue.