

Prior authorization update: radiology, cardiology, sleep, musculoskeletal, rehabilitation, genetic testing, medical oncology and radiation oncology services

As communicated in the June 2020 Healthy Blue newsletter, Healthy Blue planned to transition to AIM Specialty Health®* (AIM) for reviews of radiology, cardiology, sleep, musculoskeletal, rehabilitation, genetic testing, medical oncology and radiation oncology services for our Healthy Blue Dual Advantage (HMO D-SNP) members. However, Healthy Blue has delayed this transition until November 1, 2020.

During this time, Healthy Blue and AIM will monitor claims history and utilization trends, in addition to all other rights Healthy Blue has under our contract and the law. Healthy Blue and AIM will also validate provider and member information.

AIM will facilitate training sessions to provide an overview of the program and demonstrate features of the AIM *ProviderPortal*SM. Visit the AIM *ProviderPortal* to register for an upcoming session.

We are dedicated to providing an efficient online experience so providers can focus on delivering effective therapy and help members avoid invasive surgical procedures, which can impact quality and cost of care. Please use these resources to prepare your offices for the transition in November 2020. If you have questions or experience any issues, call AIM at **1-800-252-2021** or contact them via email at rehabprogram@aimspecialtyhealth.com.

* AIM Specialty Health is an independent company providing some utilization review services on behalf of Healthy Blue.