

October 2017

## Same-day billing for behavioral health services

This update seeks to clarify billing questions for same-day services provided by the same rendering provider as well as different rendering providers.

### What does this mean to me?

To ensure proper claims payment for the *same* rendering provider billing same-day services, please adhere to the guidelines outlined in the table below.

To ensure proper claims payments for *different* rendering providers billing same-day services, the rendering providers must ensure boxes 24J and 31 are completed correctly on the claim form.

### Same-day services billed by *different* rendering providers

Different providers are permitted to render same-day services and receive payment. To avoid claims payment issues, different providers rendering same-day services must correctly complete the following boxes on the claim form:

- **Box 24J** — The NPI of the rendering provider should be included in box 24J. If a nonlicensed provider renders services, the supervising licensed practitioner’s NPI should be included in box 24J.
- **Box 31** — If the rendering provider and billing provider are different, then the name of the rendering provider (or *Signature on File*) should be included in box 31. If the rendering provider and billing provider are the same, then completing box 31 is not required.

The claim will be denied if box 24J or box 31 are filled out incorrectly.

### Same-day services billed by the *same* rendering provider

To ensure proper claims payment for the same rendering provider billing same-day services, please adhere to the guidelines outlined in the table below:

Scenario	What <i>not</i> to do	Please note
Medication management (evaluation and management) and psychotherapy	Do <i>not</i> bill CPT codes 99201-99215 <i>and</i> 90832 <i>or</i> 90834 <i>or</i> 90837.	It <i>is</i> acceptable to bill CPT codes 99201-99215 <i>and</i> 90833 <i>or</i> 90836 <i>or</i> 90838.
Behavioral health assessment/evaluation and psychotherapy	Do <i>not</i> bill CPT codes 90791-90792 <i>and</i> 90832-90838.	These codes are not billable on the same date to the same member by the same provider.
Group session and individual session	Do <i>not</i> bill CPT codes 90853 and 90832.	These codes are not billable on the same date to the same member by the same provider.

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

<https://providers.healthybluelua.com>

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**Roster requirements**

To avoid claims issues, providers must have an updated roster on file with Healthy Blue. Rosters that are not updated and submitted in a timely manner may cause claims denials. Updated rosters must be formatted using the Healthy Blue template and submitted directly to the appropriate Provider Relations representative. Rosters that are not formatted using the Healthy Blue template will not be accepted.

**What if I need assistance?**

If you have questions about this communication, please contact your local Provider Relations representative or call Provider Services toll free at **1-844-521-6942**.