

Provider Bulletin

September 2020

Request for Information on Peer Support Services in Louisiana

Background: The Louisiana Department of Health (LDH) Office of Behavioral Health (OBH) recognizes the importance of Peer Support Specialists in the engagement and recovery process for behavioral health treatment. The use of trained, certified peers is a critical component to a recovery-oriented system of care and results in improvements in client engagement, treatment outcomes, and recovery. As an enhancement to traditional treatment services, peer support services allow for more effective and targeted interventions, resulting in improved care and an increased capacity of the system to serve a broader array of individuals. LDH is seeking information through this Request for Information (RFI) from interested parties related to the training and the certification of peer support specialists to offer peer support services in Louisiana.

The RFI can be found at the bottom of the following webpage: <u>https://ldh.la.gov/index.cfm/page/2578</u>. You will note that to be assured consideration, comments must be received by 11:59 p.m. CST on Sunday, September 13, 2020.

A virtual question and answer session will be available to potential respondents on Tuesday, September 8, 2020 from 2:00 p.m. -4:00 p.m., which can be accessed on this day and time via the following link: https://ldhobhasstsecofc.zoom.us/j/93847188953?pwd=V0M1dUN1aUl2aktOQjE1VXFpay9LZz09.

Responses, questions, or requests for additional information should be submitted to Ricardo Williams, OBH's Consumer Affairs Coordinator, at <u>Ricardo.Williams2@la.gov</u>. Please include "Peer Support RFI" in the subject line.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.