

		Reimbursement Policy
Subject: Reimbursement of Services with Obsolete Codes		
Effective Date: 07/03/19	Committee Approval Obtained: 07/03/19	Section: Coding
<p>*****The most current version of our reimbursement policies can be found on our provider website. If you are using a printed version of this policy, please verify the information by going to https://providers.healthybluel.com.*****</p> <p>These policies serve as a guide to assist you in accurate claim submissions and to outline the basis for reimbursement by Healthy Blue if the service is covered by a member's Healthy Louisiana benefit plan. The determination that a service, procedure, item, etc. is covered under a member's benefit plan is not a determination that you will be reimbursed. Services must meet authorization and medical necessity guidelines appropriate to the procedure and diagnosis as well as to the member's state of residence. You must follow proper billing and submission guidelines. You are required to use industry standard, compliant codes on all claim submissions. Services should be billed with CPT® codes, HCPCS codes and/or revenue codes. The codes denote the services and/or procedures performed. The billed code(s) are required to be fully supported in the medical record and/or office notes. Unless otherwise noted within the policy, our policies apply to both participating and nonparticipating providers and facilities.</p> <p>If appropriate coding/billing guidelines or current reimbursement policies are not followed, Healthy Blue may:</p> <ul style="list-style-type: none"> • Reject or deny the claim. • Recover and/or recoup claim payment. <p>Healthy Blue reimbursement policies are developed based on nationally accepted industry standards and coding principles. These policies may be superseded by mandates in provider, state, federal or CMS contracts and/or requirements. System logic or setup may prevent the loading of policies into the claims platforms in the same manner as described; however, Healthy Blue strives to minimize these variations.</p> <p>Healthy Blue reserves the right to review and revise our policies periodically when necessary. When there is an update, we will publish the most current policy to this site.</p>		
Policy	<p>Healthy Blue does not allow reimbursement for services billed with obsolete codes, in compliance with industry standard coding practices according to the Health Insurance Portability and Accountability Act of 1996 (HIPAA). Billing with obsolete codes is not HIPAA compliant.</p> <p>Claims submitted for services using obsolete codes will be denied. Providers must resubmit claims with applicable new or replacement codes to have services considered for reimbursement. Resubmitted claims are subject to claims timely filing guidelines.</p>	
History	<ul style="list-style-type: none"> • Biennial review approved and effective 07/03/19 • Biennial review approved 10/19/17: Policy template updated 	

<https://providers.healthybluel.com>

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	<ul style="list-style-type: none"> • Effective 09/01/17: Policy template updated • Biennial review approved 03/16/15: Policy template updated • Biennial review approved 04/12/13: Disclaimer updated 02/27/13 • Biennial review approved 02/14/11: Policy template updated; Policy language updated • Review approved 12/24/08: Policy template updated • Initial approval and effective date 06/06/07
References and Research Materials	<p>This policy has been developed through consideration of the following:</p> <ul style="list-style-type: none"> • CMS • State Medicaid • State contracts • Federal Register, Vol. 65, No. 160 45 CFR Parts 160 and 162 Health Insurance Reform: Standards for Electronic Transactions • National Correct Coding Initiative • HIPAA Compliance Guidelines
Definitions	<ul style="list-style-type: none"> • General Reimbursement Policy Definitions
Related Policies	<ul style="list-style-type: none"> • Claims Timely Filing • Code and Clinical Editing Guidelines
Related Materials	<ul style="list-style-type: none"> • None