

July 2019

Transition of Outpatient Rehabilitation Utilization Management program update: waiver deadline July 31, 2019

Summary: Effective since May 15, 2019, Healthy Blue's Outpatient Rehabilitation Utilization Management (UM) program is no longer managed by AIM Specialty Health® (AIM) and has been transitioned back to Healthy Blue. The Outpatient Rehabilitation UM program includes physical, occupational and speech therapy services.

Temporary prior authorization waiver expiring July 31, 2019.

To ensure a seamless transition, progression and continuity of care, Healthy Blue will waive prior authorization requirements for all outpatient rehabilitation services rendered by in-network providers from May 15, 2019, through July 31, 2019.

Effective August 1, 2019, prior authorization will be required for all outpatient rehabilitation services, including physical, occupational and speech therapy.

All requests for outpatient rehabilitation services should be faxed to **1-888-822-5658**. Please be sure to include the *Healthy Blue Prior Authorization Form*, doctor's order and clinical documentation for medical necessity review for service dates on or after August 1, 2019.

Will AIM continue to manage other prior authorization requests for Healthy Blue?

AIM will continue to manage prior authorization requests for high-tech radiology, oncology, cardiology, sleep medicine and musculoskeletal services. To submit a prior authorization request to AIM, please call **1-800-714-0040** or visit <http://www.aimspecialtyhealth.com/goweb>.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.

<https://providers.healthybluel.com>

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