

Introduction:

Earlier this year, OBH introduced Shatterproof to Louisiana. Shatterproof is a national nonprofit organization piloting a two-year program in five states to advance quality of SUD treatment by:

- Building an SUD treatment provider rating system based on Medicaid and commercial insurance claims, a provider survey, and consumer experience data.
- Empowering consumers with a public-facing web-based platform of SUD treatment provider ratings.

We are collaborating with Shatterproof as one of the five pilot states to begin developing an SUD treatment provider rating system. We have reached out to SUD providers through LASACT, CLASPP (Coalition of Louisiana Addiction Services and Prevention Providers) and MCO directories to:

- Engage Louisiana SUD providers as partners with OBH in this initiative.
- Actively seek provider expertise as technical assistance for Shatterproof.

OBH will continue provider outreach to ensure involved providers are aware of the initiative, included in the provider survey development, and periodically updated.

Providers included in the pilot:

ASAM 1 and higher facility level SUD treatment programs with at least 10 Medicaid claims in calendar year 2018. Individual practitioners in solo practice of any discipline will **NOT** be included.

Anticipated timeline:

May-August 2019	Provider survey development
August-October 2019	Timeframe for providers to complete the finalized online provider survey
July 2019-February 2020	Promote consumer experience reporting
April 2020	Announce and promote rating system launch

For more information on Shatterproof, visit www.Shatterproof.org

Providers may also contact Ford.Baker@la.gov for more information.