

March 2019

## **Substance use disorder requirements in the *Audit Protocol***

**Background:** As a part of the Healthy Blue Provider Monitoring Program, we audit providers according to National Committee for Quality Assurance (NCQA) standards, Louisiana Department of Health (LDH) required elements, *Clinical Practice Guidelines* and additional standards as applicable.

### **New *Audit Protocol* requirements**

Due to recent changes in audit requirements for treatment of substance use disorder (SUD), Healthy Blue now includes SUD requirements in our *Audit Protocol*. These requirements can be found via the [\*LDH Behavioral Health Services Manual\*](#).

The new audit elements can also be found on LDH's [website](#) under Provider & Plan Resources > [Provider Monitoring Report \(358\)](#).

### **What if I need assistance?**

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.

**<https://providers.healthybluelua.com>**

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