

Provider Bulletin November 2020

Nonparticipating mental health rehabilitation providers: invitation to contract/credential with Healthy Blue

In an effort to avoid unnecessary claims denials, Healthy Blue would like to ensure that providers are listed as participating providers with the appropriate specialty. If you are not in our network, we are inviting you to participate in the Healthy Blue provider network for the Healthy Louisiana program.

How do I join?

If you are interested in joining our network, please complete the *Provider Application Request* on our website at https://providers.healthybluela.com/la/pages/join-our-network.aspx. Following the completion of this application, a Network Development representative will contact you to discuss an agreement.

If your provider group is already participating in network and we have reached out to you regarding the credentialing of practitioners, please complete the *Standardized Louisiana Credentialing Application* or submit your CAQH number to lainterpr@healthybluela.com.

If you intend to continue providing services to Healthy Blue members, please respond to this invitation within 15 days from the date of receipt of this notice. Otherwise, your status will remain as out-of-network, which can affect claims reimbursement.

Thank you for considering becoming a Healthy Blue participating provider. We look forward to working with you to provide the best care to our members.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.