

## Inpatient hospital claim denials

**Background:** Healthy Blue has identified that appropriately billed hospital claims have been denied due to the presence of a Hospital Acquired Condition (HAC) diagnosis code on the claim. Diagnosis codes indicated on the CMS Hospital Acquired Condition (HAC) diagnosis code list are reimbursable if the diagnosis code has a Present on Admission (POA) indicator of “N” or “U”.

### What is the impact of this issue?

Providers do not need to take any action. Healthy Blue’s system is being updated, and claims affected by this issue will be automatically reprocessed.

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.