



State of Louisiana

Louisiana Department of Health Office of Behavioral Health

October 28, 2019

Dear Provider:

You received a letter a week ago concerning completion of the IPAT on survey monkey. This is a reminder that the survey is due **November 4, 2019**. If you are either a **behavioral health provider or a primary care provider that is likely to interface with members with behavioral health needs, such as internists, family practitioners, pediatrics, OB-GYNs and any other providers that are likely to interface with BH populations**, we are asking that you complete this survey. If you have any questions about the survey, please contact Kelley Francis, Ph.D. at kelley.francis@la.gov. We ask that you complete the survey only once, even if you receive this letter and link from multiple health plans. Please be sure to complete the demographics section of the survey (i.e. with which plans you are contracted, an email address, and your provider type). This communication is being sent by Healthy Blue. (If there are difficulties with this communication, please contact Healthy Blue Provider Relations at 504-836-8888 or LAinterPR@HealthyBlueLA.com.)

As you know, integration **of physical health and behavioral health treatment for** our member's care is a focus for LDH and Healthy Louisiana. According to the National Quality Forum, "lack of care coordination leads to serious complications, including medication errors, preventable hospital readmissions, and unnecessary pain and suffering for the patients. Because physical and behavioral health problems often occur simultaneously, integrating services to treat the whole health of individuals achieves the best results. In order to move toward that goal, we must first assess the current state of integration at the provider level. LDH has chosen the Integrated Practice Assessment Tool (IPAT) to determine the level of integration in the state. If you are interested in learning more about the IPAT, you can visit this link: http://www.integration.samhsa.gov/operations-administration/IPAT_v_2.0_FINAL.pdf.)

<https://www.surveymonkey.com/r/ZPT62DZ>

We appreciate your attention to this. Thank you for completing the survey.

Sincerely,
LDH