

October 2019

## 2020 Healthy Blue Dual Advantage (HMO D-SNP) contact information, provider manual and benefits

For the January 1, 2020, go-live of Healthy Blue Dual Advantage (HMO D-SNP), the dual-special needs Medicare Advantage plan offered by Healthy Blue, there are several useful links and phone numbers you can use to learn more.

If you would like to view the Healthy Blue Dual Advantage (HMO D-SNP) provider manual, please visit <https://bit.ly/2qBaYDa> > Healthy Blue Dual Advantage D-SNP > CARE Provider Manual.

A summary of benefits, evidence of coverage, formulary and other pharmacy information is available at <https://bit.ly/2qBaYDa> > Healthy Blue Dual Advantage D-SNP > CARE 2020 Benefits. You may also access information using the following links:

- Summary of benefits — <https://bit.ly/2MCQ0MH>
- Evidence of coverage — <https://bit.ly/33TBRjW>
- Formulary — <https://bit.ly/32DU0IM>

An overview of notable 2020 benefits will be available at <https://bit.ly/2qBaYDa> > Healthy Blue Dual Advantage D-SNP > CARE News and Announcements.

Healthy Blue Dual Advantage (HMO D-SNP) Provider Services	<b>1-844-895-8160</b> or the number on the back of the member ID card
Case management	<b>1-833-607-6516</b>
Pharmacy	Call the number on the back of the member ID card
Utilization management	Phone: <b>1-800-262-2731</b> Fax: <b>877-423-9972</b>
Peer-to-peer review	<b>1-888-596-0266</b>

Please continue to check the Healthy Blue Dual Advantage (HMO D-SNP) website at <https://bit.ly/361sQYf> for the latest Healthy Blue Dual Advantage (HMO D-SNP) information.

If you have questions about this communication or need assistance with any other item, contact the number on the back of your patient's Healthy Blue member ID card.

<https://providers.healthybluela.com>

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