

January 23, 2020

Dear SUD treatment provider:

You have a groundbreaking opportunity to showcase the quality of your treatment facility to the public by participating in ATLAS, an online quality measurement platform launching publicly in July 2020 to improve the standards of quality for addiction treatment.

This pioneering program from Shatterproof will assess the delivery of care at addiction treatment facilities according to evidence-based best practices and make this information available to the public, the treatment community, referral sources, policymakers and payers. ATLAS will increase transparency of addiction treatment settings and help drive ongoing quality improvement.

Providers interested in participating have until January 31 to complete a survey of program services available at their facilities and to offer the patient experience survey to individuals in treatment. The information collected from these surveys will inform ATLAS.

Shatterproof will email providers a link to complete the online treatment program survey and also give detailed information about the process for individuals in treatment to complete the patient experience survey. Individuals in treatment will have the opportunity to provide data to the project via the patient experience survey on an online crowdsourced platform through mid-February.

Through the participation of providers like you, ATLAS will contribute toward the continual evolution of a high-quality addiction treatment program community for Louisiana. On behalf of the Louisiana Department of Health's Office of Behavioral Health, I encourage you and those under your care to complete these surveys.

Thank you to the managed care organizations for sending this fax to our Medicaid providers on behalf of the Office of Behavioral Health. Your assistance is appreciated.

Sincerely,

Karen Stubbs, J.D.
Assistant Secretary
Office of Behavioral Health

You can find more information on this project by visiting www.Shatterproof.org. For all other questions or suggestions, please contact Shatterproof at ATLAS@shatterproof.org.