

April 2019

## **Incorrect anesthesia claim payments**

**Background:** Healthy Blue has identified a system configuration issue that is resulting in underpayments for anesthesia claims.

A system configuration update is taking place and the issue will be corrected by April 23, 2019.

Impacted claims will be recycled without the need for any action from the provider.

### **What if I need assistance?**

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.