

November 2019

Incorrect denials for outpatient hospital urine drug tests

Background: Healthy Blue has determined that drug testing procedure codes 80320-80377 have incorrectly denied as not a covered service for outpatient hospital claims billed with dates of service between January 1, 2019 and June 30, 2019.

Healthy Blue's system has been updated. Incorrectly denied claims will be recycled by close of business on November 26, 2019, without the need for any action from the provider.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.

<https://providers.healthybluelouisiana.com>

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross and Blue Shield Association.

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