

October 2019

***B49 — Disallow Inappropriate Billing* denials for federally qualified health center/rural health clinic claims**

Background: Healthy Blue has identified an issue that has caused some federally qualified health center/rural health clinic (FQHC/RHC) claims, billed for services rendered on or after April 1, 2019, to deny *B49 — Disallow Inappropriate Billing* per contract. We are in the process of updating our system to remove the denial.

What does this mean to me?

The issue will be resolved by October 16, 2019, and claims that have been incorrectly denied or underpaid will be recycled without the need for any action from the provider.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.

<https://providers.healthybluelouisiana.com>

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