

Behavioral Health Services Provider Manual

Background: The Louisiana Department of Health (LDH) published the chapter of the *Behavioral Health Services Provider Manual* associated with provider qualifications and requirements for the provision of specialized behavioral health services (SBHS). This chapter replaces previously published provider qualifications and requirements found in the *Louisiana Behavioral Health Partnership Service Definitions Manual (Version 9, 8.15.14)*.

What is the impact of this change?

Providers contracted with Healthy Blue to provide SBHS must meet minimum qualifications and requirements in accordance with these provisions; all applicable state and federal laws, rules and regulations; CMS-approved waivers; and state-plan amendments.

Where can I find the *Behavioral Health Services Provider Manual*?

Healthy Blue has posted the manual on its behavioral health provider website https://providers.healthybluel.com/Documents/LALA_BH_HealthServicesProviderManual.pdf > Tools & Resources > Integration Resources > Louisiana Department of Health *Behavioral Health Services Provider Manual*.

The manual can also be accessed on LDH's website

<https://providers.healthybluel.com/la/pages/behavioral-health.aspx> > Current Manuals > Behavioral Health Services > Manual Chapter.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services toll free at **1-844-521-6942**.