



**Louisiana Department of Health**  
**Informational Bulletin 19-11**  
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**Telemedicine/Telehealth Billing Changes**

Centers for Medicare and Medicaid Services change request has eliminated the requirement to use the GT modifier on professional claims for telemedicine/telehealth services.

Effective Aug. 1, 2019, providers are required to use Place of Service (POS) 02 with modifier 95 for the billing of telemedicine/telehealth services.

Upon implementation, claims submitted without the combination of the POS 02 and modifier 95 will deny. Providers will be required to resubmit with the correct POS and modifier in order for claims to process. Providers must use procedure codes appropriate to telemedicine/telehealth services to receive reimbursement.

Fee for service policy regarding this billing change will be published on [www.lamedicaid.com](http://www.lamedicaid.com) under the Provider Manuals link, within the *Professional Services* manual. Questions regarding this message and fee for service claims should be directed to DXC Technology Provider Relations at (800) 473-2783 or (225) 924-5040.

Questions regarding managed care claims should be directed to the appropriate managed care organization.