

September 2017

**Effective September 1, 2017:
new pharmacy prior authorization fax number**

Healthy Blue is streamlining the Pharmacy intake and prior authorization (PA) process. Effective September 1, 2017, please use the fax numbers below when submitting PA requests:

- PA for prescription drugs: **1-844-864-7868**
- PA for medical injectables: **1-844-487-9291**

To ensure a seamless transition, please update your records immediately and discontinue the use of all previous pharmacy PA fax numbers.

For more information, call Provider Services at **1-844-521-6942**.

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

<https://providers.healthybluelouisiana.com>

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross and Blue Shield Association.

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