

November 2018

Provider portal to replace Facility Notification System

Louisiana Medicaid's current Facility Notification System (FNS) will be made obsolete with the launch of a new eligibility and enrollment (E&E) system, scheduled to launch in November 2018.

The new E&E system includes a provider portal, which replaces the existing FNS as the means for provider, hospital and support coordination agency (SCA) representatives to submit forms for Medicaid to process. Updated security requires all current FNS users to re-register in the new system. An authorization check will be implemented for new user requests. Providers will need to appoint an individual who will be responsible for confirming new user access requests on behalf of the provider.

The last day to submit new forms in the FNS is November 6, 2018. Providers should not submit new forms after this date and wait until the new provider portal is live (scheduled for November 13, 2018). The last day to save lists of previous forms submitted is November 7, 2018. FNS will not be available after the launch of the new E&E system.

Training videos are available to providers that introduce the basics of the provider portal. To learn how to manage information from a personal account or provider's profile, visit: <http://ldh.la.gov/LaMEDSAccessProviderPortal>. To learn how to submit, finish or view forms, visit: <http://ldh.la.gov/LaMEDSProviderFormEntry>.

If you have questions, please contact msmcomm@la.gov.

What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.

<https://providers.healthybluela.com>

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BLAPEC-1091-18 November 2018