

## Electronic data interchange

**Background:** Availity serves as our electronic data interchange (EDI) partner for all electronic data and transactions.

### Methods to exchange EDI transmissions with the Availity EDI gateway:

1. **If you are already exchanging EDI files**, you can use your existing clearinghouse or billing company for your transmissions. **Please work with them to ensure connectivity to the Availity EDI gateway.**
2. Become a direct trading partner with the Availity EDI gateway.
3. Use direct single-claim entry through the Availity Portal.

Providers, billing services and clearinghouses who are not currently exchanging EDI transactions can register for the Healthy Blue Dual Advantage (HMO D-SNP) plan with Availity.

The [Availity Welcome Application](#) is your map to setting up your business for exchanging EDI transactions via the Availity Portal.

### Already registered with Availity?

Use your existing login information and select My Providers > Enrollments Center. The following will guide you through the transition:

- Use the [EDI Connection Services Startup Guide](#) for detailed instructions.
- Use Availity's [EDI Companion Guide](#).

Your organization can exchange the following transactions through the Availity EDI gateway:

- 837 — institutional claims
- 837 — professional claims
- 835 — electronic remittance advice (ERA)
- 276/277 — claim status
- 270/271 — eligibility request

### Payer name and ID

Your payer name is **Healthy Blue Dual Advantage Louisiana**, and the payer ID is **00551**.

### Electronic funds transfer registration

To register or manage account changes for electronic funds transfer (EFT) only, use the [EnrollHub™, a CAQH Solutions™ enrollment tool](#), a secure electronic EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows you to register with multiple payers at one time.

If you were previously registered to receive EFT only, you must register using EnrollHub to manage account changes.

<https://providers.healthybluela.com>

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross Blue Shield Association.

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### **ERA registration**

You can also use the [Availity Portal](#) to register and manage ERA accounts. Navigate to My Providers > Enrollments Center > ERA Enrollment.

**Note:** if you were previously registered to receive ERA, you must register with Availity to manage ERA account changes.

Choose to suppress (or enable) paper remittance vouchers through our [Provider Paper Suppression Form](#).

### **Contacting Availity**

If you have any questions, please contact Availity Client Services at **1-800-Availity (1-800-282-4548)** Monday through Friday 8 a.m. to 7:30 p.m. ET.