

June 2019

Change Healthcare helps members acquire federal disability benefits

Background: Healthy Blue is working with Change Healthcare to help our members secure Supplemental Security Income (SSI) benefits.

What does this mean to me?

No action is necessary. This update is for your information only.

Change Healthcare is a leader in patient advocacy-based eligibility and enrollment services, helping uninsured and Medicaid members determine whether they qualify for federal disability benefits. In working together with Healthy Blue, Change Healthcare focuses on our Temporary Assistance for Needy Families population — members with acute or chronic conditions who may benefit significantly from participation in SSI.

What is the impact of this change?

As we work together, you may:

- Have increased interaction with your patients.
- Be called to share medical information you have on file.

Members will receive:

- Free help navigating the complex and bureaucratic application process for SSI.
- The disability benefits they are entitled to.
- Positive life changes as these additional benefits help stabilize their lives.

What if I need assistance?

If you have questions about this communication, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.

<https://providers.healthybluelua.com>

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross and Blue Shield Association.

BLAPEC-1328-19 June 2019