

Certificate of need requirement for patients under age 21 receiving inpatient psychiatric treatment

Healthy Blue will help ensure members under 21 years of age receive proper treatment for psychiatric conditions requiring inpatient care that is reasonably expected to improve the member's conditions and prevent further regression. Certificate of need (CON) is required to receive authorization and payment for these services.

What this means to me

Beginning December 1, 2015, a CON became required to receive authorization for psychiatric residential treatment facility (PRTF) and inpatient psychiatric (IP) services. The CON must be submitted to Healthy Blue within 24 hours of the inpatient admission or authorization, and payment may be denied.

How do I submit a CON?

Please complete the CON form, which can be found on our website at <https://providers.healthybluelo.com> under *Forms*. Once completed, please fax the form to our inpatient behavioral health fax line at **1-866-877-5229**. This form may also be submitted through our secure provider website.

In order to receive authorization and payment for services, the CON must be submitted to Healthy Blue within 24 hours of the inpatient admission.

Please note: Authorization for services does not guarantee payment.

What if I need assistance?

If you have questions about this communication, received this fax in error or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.