

October 2017

Billing policy for nonlicensed behavioral health providers

Healthy Blue does not independently credential nonlicensed providers or allow nonlicensed providers to bill independently. Therefore, nonlicensed providers who render behavioral health services to our members should bill under the NPI associated with the licensed facility or the supervising licensed practitioner if it is an independent group.

What does this mean to me?

Nonlicensed providers rendering services under a licensed facility should bill under that facility's NPI and name. Nonlicensed providers rendering services under an independent group should bill under the supervising licensed practitioner's NPI and name.

Nonlicensed providers under a licensed facility

If a nonlicensed provider renders services under a licensed facility (that is, community mental health center, local governmental entity, etc.), the facility's NPI should be included in section 24J of the *CMS-1500* health insurance claim form (HICF), and the facility's name should be included in section 31 of the form.

Nonlicensed providers under an independent group

If a nonlicensed provider renders services under an independent group, the supervising licensed practitioner's NPI should be included in section 24J of the *CMS-1500* HICF, and the licensed practitioner's name should be included in section 31 of the form.

Applicable *CMS-1500* definitions

Field number	Field name	Required Y = Yes N = No S = Situational	Description format	Example
24J — not shaded	Licensed facility or provider NPI	S	Valid 10-digit NPI number	1234567890
31	Licensed facility or provider name	Y	Rendering provider's name	Jack T Specialist

The information in this bulletin may be an update or change to your provider manual. Find the most current manual at:

<https://providers.healthybluelouisiana.com>

Healthy Blue is the trade name of Community Care Health Plan of Louisiana, Inc., an independent licensee of the Blue Cross and Blue Shield Association.

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CMS-1500 sample

The image shows a sample CMS-1500 form with red borders. Two yellow circles highlight specific areas: one around the 'RENDERING PROVIDER ID. #' field in section J, and another around the 'SIGNATURE OF PHYSICIAN OR SUPPLIER' field in section 31. The form includes various fields for patient information, diagnosis, services, and charges.

Applicable modifiers on claims for behavioral health services

Please reference the Medicaid behavioral health fee schedule when billing for services and include the applicable modifier(s) on the claim. The link to this fee schedule can be found on the Department of Health and Hospitals’ Medicaid behavioral health provider resources webpage (<http://new.dhh.louisiana.gov/index.cfm/page/2248>). Claims submitted without the applicable modifier(s) will be denied by the health plan and must be resubmitted with the applicable modifier(s) to receive payment.

Mandatory trainings for nonlicensed providers

As a reminder, nonlicensed providers are required to complete the following trainings available on the *Training* tab at <https://providers.healthybluel.com/la/pages/behavioral-health.aspx>:

- Co-occurring disorders
- Crisis intervention
- Cultural and linguistic competency
- Serious mental illness and emotional behavioral disorders
- Suicide and homicide precautions
- System of care overview
- Treatment planning

Upon completion, sign and return the letter of attestation found on the *Forms* tab at <https://providers.healthybluel.com/la/pages/behavioral-health.aspx>.

What if I need assistance?

If you have questions about this communication, please contact your local Provider Relations representative or call Provider Services toll free at **1-844-521-6942**.