

## ***Behavioral Health Services Provider Manual***

**Background:** The Louisiana Department of Health (LDH) published the chapter of the *Behavioral Health Services Provider Manual* associated with provider qualifications and requirements for the provision of specialized behavioral health services (SBHS). This chapter replaces previously published provider qualifications and requirements found in the *Louisiana Behavioral Health Partnership Service Definitions Manual (Version 9, 8.15.14)*.

### **What is the impact of this change?**

Providers contracted with Healthy Blue to provide SBHS must meet minimum qualifications and requirements in accordance with these provisions; all applicable state and federal laws, rules and regulations; CMS-approved waivers; and state-plan amendments.

### **What sections of the *Behavioral Health Services Provider Manual* were updated?**

Please be aware that numerous revisions were recently published to sections of the Medicaid *Behavioral Health Services Provider Manual*, inclusive of but not limited to the following:

- Section 2.1 — Provider Requirements
- Section 2.3 — Outpatient Services — Rehabilitation Services
- Section 2.5 — CSoC
- Section 2.6 — Record Keeping
- Appendix A — Link to General Information and Administration Provider Manual
- Appendices E-1 through E-4 — Provider Qualifications and Responsibilities
- Appendix F — Wrap Around Agency (WAA) Requirements

### **Where can I find the *Behavioral Health Services Provider Manual*?**

Healthy Blue has posted the manual on its behavioral health provider website (<https://providers.healthybluel.com> > Provider Support > Helping Members > Behavioral Health > Tools & Resources > Resources > LDH *Behavioral Health Services Provider Manual*).

The manual can also be accessed on the LDH website ([www.lamedicaid.com](http://www.lamedicaid.com) > Provider Manuals > Current Manuals > Behavioral Health Services > Manual Chapter).

### **What if I need assistance?**

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-844-521-6942**.